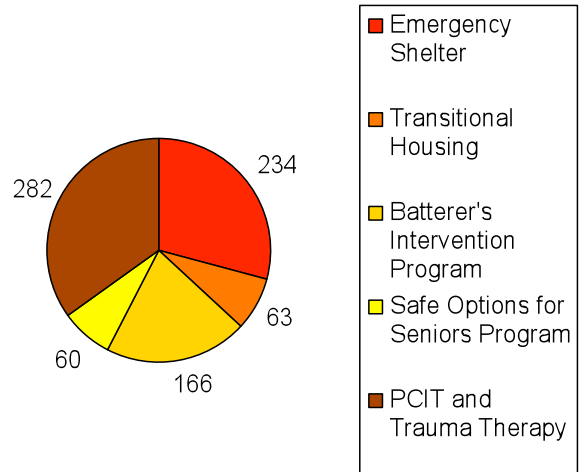


FACT SHEET

- Human Options was founded in 1981 as an emergency shelter by Vivian Clecak, Ann Wright, Carolyn Churm and Margaret Thoreau
- We offer many comprehensive programs and services including:
 - Emergency Shelter
 - 24-hour Multilingual Crisis hotline
 - Second Step Transitional Housing Community
 - Community Resource Centers, Costa Mesa, Santa Ana and Tustin
 - Batterer's Treatment
 - Safe Options for Seniors Program
 - Community Education Programs: Hands are not for Hitting, Love is not Supposed to Hurt, and Jason's Story
 - Trauma therapy and various support services including legal advocacy, educational scholarships and financial management skills training

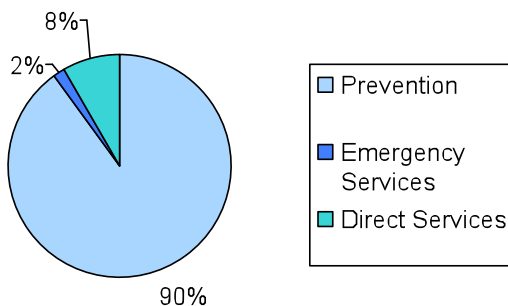
- In the 2007-2008 fiscal year Human Options served 25,992 individuals

Number of Clients Served through Emergency & Direct Services



- The emergency hotline fielded over 1,400 domestic violence-related calls last year
- Human Options' emergency shelter provided safe respite to 226 women and children in 2007-2008
- Second Step, Human Options' transitional housing community, was home to 66 women and children in 2007-2008
- Human Options' Safe Options for Seniors, one of the only programs in the state with a comprehensive program to support elder abuse victims, served 69 clients in 2007-2008
- Human Options' community education programs reached over 22,735 youth in the 2007-2008 fiscal year ranging in age from kindergarten to college

Percentage of Clients Served Through All Programs



Four separate research studies found that 93% of graduates from Human Options' residential programs are violence-free one year or more after program graduation